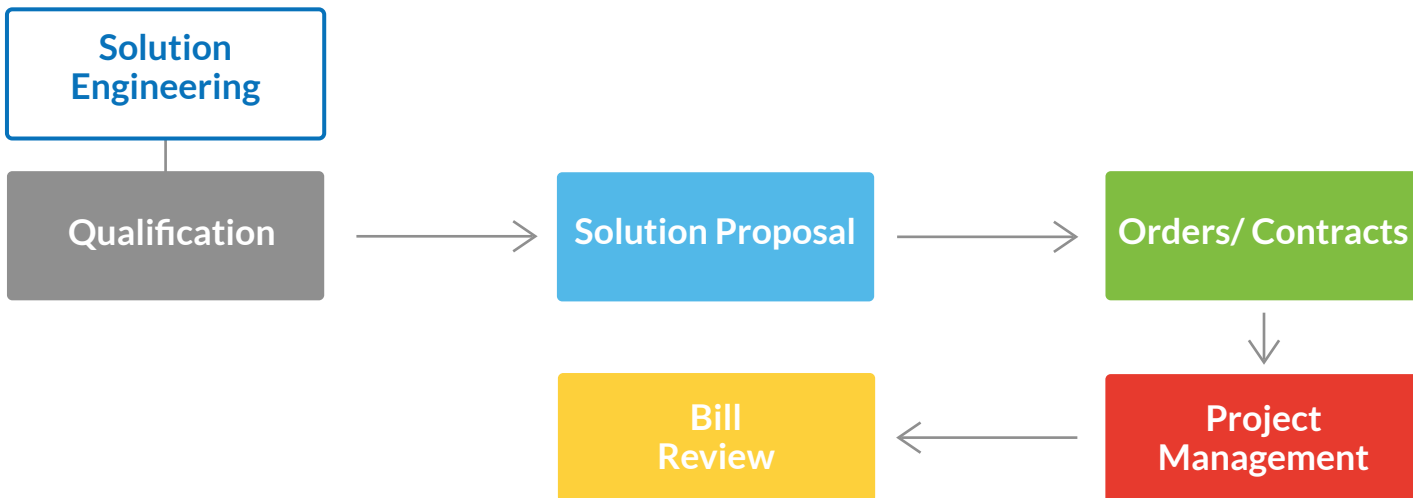


# Guide to Engaging with Verge

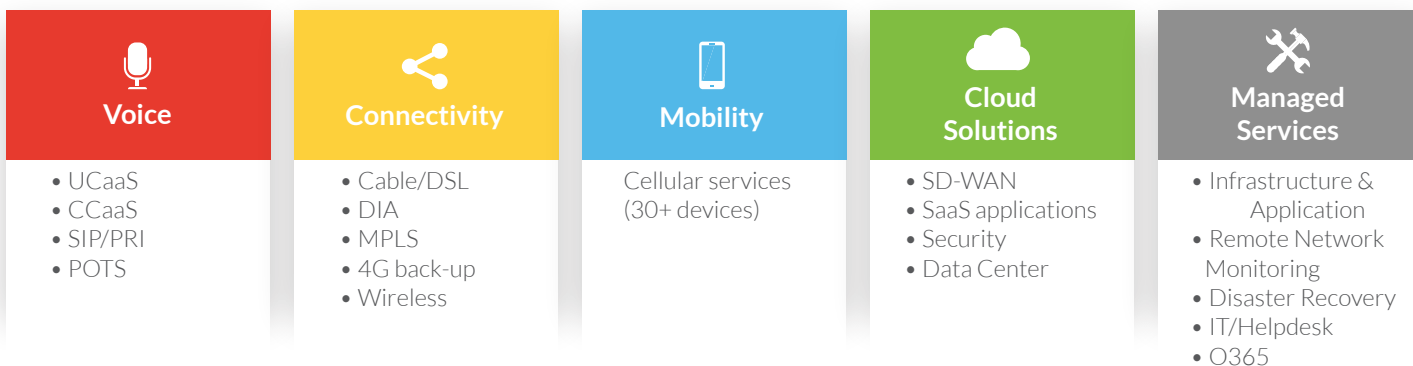
Resources that enable your business to expand to the next level.

Our sales, training and operational support align to manage carrier relationships, advise on which solutions best work to meet customer challenges and achieve the best user experience.

## Process Overview



## Solutions to Quote



## Where to send Quote Requests

✉ [quotes@chooseverge.com](mailto:quotes@chooseverge.com)

You will receive an email within 4 hours requesting additional information or to advise who is working your opportunity.

## Expectations

Turnaround varies depending on the service requested. Escalate to primary contact or department when outside of SLA below.

**Cable:** 1 Business day

**Fiber:** 2-3 Business days

**Multi-Site Fiber:** 3-4 Business days

**International:** 1-2 weeks

**Contracts:** 1-2 Business days

## Where to Request Contracts and Submit Signed Orders

✉ [support@chooseverge.com](mailto:support@chooseverge.com)

## Managing Partners

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